<u>Austin Aquatic Services Slide Dock Maintenance</u> Agreement 2024 Season

Dock maintenance - The adjustments of floating docks, electrical cables, and checking lifts status is performed bi-monthly

Repairs - Minor repairs on docks are done immediately upon discovery generating an email / invoice with pictures / video informing the property owner of work performed and status of their dock. Major repairs and renovations will be evaluated and generate an estimate via email for property owners' approval prior to preforming work. All repairs are billed by T&M (Time & Materials)



Bi-Annual Maintenance - Biannual maintenance inspections are preformed to evaluate the structural integrity of the dock, checking for broken hardware, cracked welds, loose land pins, anchor placement, frayed / deteriorated cables, power outlets, damaged floats, lighting and winches. Greasing of lifts and winches will be performed at this time as well. Divers will perform inspections of subaquatic frames, bracing, cables, hardware, fish lights, floats, float tanks and provide video/pictures if possible. Visibility is a factor!

Emergencies - Extreme weather can lead to dramatic fluctuations in lake level ie: floods, storms, extreme winds, anchor placement, extreme lake level drops by process of mass water release by LCRA, dock restraint system / cable failures, broken frames, runaway docks, and lift failures are billed separately. The signing of this contract is the pre-authorization of the property owner/client or property management company, authorizing Austin Aquatic Services to provide essential emergency repairs immediately upon discovery without client consultation. Emergency repairs will be performed in this fashion in order to prevent further damage or total loss of the dock, or personal injury to any persons, and limiting the liability of both the property owner and Austin Aquatic Services. Safety is our number one priority on the water and will never come second to financial gains or losses.

Maintenance Contract - maintenance contracts terms are QUARTERLY and are billed quarterly upfront, if buyer chooses to cancel the quarterly maintenance an email or phone call needs to be made a minimum of 15 days before the next quarterly billing cycle.

Billing - Owner billed LABOR at \$85 per hour per man. DIVE time is \$150 per hour sur-charge. BOAT drive time- \$4 a min. Labor time will include prep, mobilization and material procurement. The cost of any/all materials or industry standardized mark ups is applied. Truck Drive time for material pick up- \$2.50 mile or \$4.00 mile with trailer or utility truck. Welder/Generator- \$75 per hour surcharge. If dock requires use/rental of specialty equipment, charges will be billed per job.

Weekends at owner's request will include overtime paid at 2X (Double), and holidays are billed at 2x (Double). Emergency service is available 24/7 and billed at 2.5x (double time and half) PLUS an EMERGENCY SURCHARGE- TBD as well as cost of any/all materials + or industry standardized mark ups is applied.

Dock maintenance is \$175 a quarter paid in advance. Mandatory annual dock inspections are \$250, and underwater inspections are \$250. NOTE: Lake level changes of more than 1' per week, billed separately (time & material).

Annual zebra mussel removal is an essential aspect of dock maintenance and vital to perform an accurate inspection. Cost to remove zebra mussels varies by condition and doc size.

Fouled frames and floats are to be determined by each individual dock on a case-by-case basis and is only done with customer approval.

SERVICE START DATE		
SERVICE END DATE		
Owner and Address		
		Owner Approval
		Owner Approval
	Audie Aker	
	Date	